



HIGH-DENSITY NICELOG AUDIO CAPTURE FOR PUBLIC SAFETY

PUBLIC SAFETY NEEDS

You need to capture, analyze and distribute a large number of interactions between you and the public, whether for legal compliance and evidence distribution or to further improve operational efficiency. You want an easy-to-use, future-proof recording solution that works with all *traditional* and *new* telephony interfaces, as well as radio channels, that can be used for advanced audio analysis and provides maximum storage with a minimal footprint and lowest cost. NiceLog for Public Safety meets all of these needs and more.

Insight from Interactions

NICE



NICE PROVIDES THE ANSWER: THE HIGH-DENSITY NICELOG®

The state-of-the-art, High Density NiceLog® Audio Capture Platform builds on proven NICE technology used worldwide in command and control centers and air traffic control centers, and provides a complete, reliable and robust solution to audio recording problems. Utilizing a new PCI-based architecture, NiceLog provides a future-proof, digital, multimedia recording platform with a wide range of scaleable recording solutions.

NiceLog, as the system voice capture and logging unit, supports a wide range of telephony interfaces including analog, digital, E1/T1, conventional radio and trunked radio. NICE PCI-based architecture allows a remarkably high density of recording within a single unit, reducing footprint size and total cost of ownership. And, while the NiceLog ensures your recordings are completely safe, NICE's advanced, easy-to-use applications enable you to quickly search, replay, analyze, and distribute recordings.

To protect your investment, NiceLog utilizes NICE's leading-edge board technology as well as state-of-the-art software and components. As the basis for NICE's future application development, the NiceLog uses stereo recording to separate call takers' and callers' voices, to make extended audio analysis (including word spotting, emotion detection and talk analysis) possible in a single unit.

BENEFITS OF THE HIGH-DENSITY NICELOG AUDIO CAPTURE

- Reliable – More than 500,000 channels installed worldwide, NiceLog has withstood the test of time in the most mission-critical environments.
- Rapid evidence distribution – Recordings are easily retrieved and instantly replayed by anyone who needs them, anywhere.
- Integrated solutions – Strategic alliances and integrations with industry leaders like Motorola, Plant, and M/A-COM ensure seamless operation.
- Easy-to-use – Intuitive applications reduce workload and minimize training requirements.
- Secure – Powered by Microsoft Windows 2003 Server with dual hot-swap power supplies and optional RAID for enhanced security.
- Scalable, advanced technology – Modular design and open architecture meet evolving needs, including expanding capacity and emerging technologies, such as VoIP.

KEY FEATURES OF HIGH-DENSITY NICELOG

- The industry's most powerful search, replay, and distribution application; search for date, time, extension, agent, customer ID, ANI/ALI, radio ID, radio group and more.
- Improved channel capacity, with either (a) up to 192 input channels with analog/digital extensions, or (b) up to 480 channels for E1/T1 trunk radio.
- Advanced audio compression to maximize storage capacity using industry-standard algorithms G.729A and G.723.1 to achieve up to 80,000 channel-hours of recording per unit; with centralized archiving in the NICE Storage Center; this means virtually unlimited on-line capacity.
- Records directly from analog, E1/T1, PCM32 and digital extensions (Alcatel, Aspect, Avaya, Ericsson, NEC, Nortel, Siemens, Philips and more); available with VoIP interface as well.
- State-of-the-art system administration with advanced security features using definable profiles enables different levels of security down to the specific agent as well as numerous, additional options.
- Standard dual hot-swap power supply and optional internal RAID provide enhanced security for your critical data.

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