



FULTON COUNTY HOSPITAL

"GOOD CARE CLOSE TO HOME"

January 16, 2009

Dear Mr. Peeke:

I want to thank you and the team at Voice Products for the excellent job in helping FCH select, deploy, and educate our staff on our new digital dictation solution. Fusion Dictate has significantly improved our ability to quickly and accurately transfer data from our doctors to our transcription office. Our HIM workflow has increased from a consistent 72 hour backlog to being regularly caught up to within 12 hours of dictation. This advancement in workflow has improved our billing process and revenue cycle management.

The server based dictation model has allowed us to seamlessly deploy the dictation module to the radiology group that reads our films via our existing VPN tunnel. This, along with the ease of use, allowed our reading physicians to dictate directly to our HIM office from another city. Our local physicians have appreciated the ability to dictate from anywhere in the hospital and not have to regularly deliver audio tapes to the transcription office.

Fusion Dictate has been a great additional to our hospital and an asset to our workflow. Thank you Tom and I look forward to future projects with Voice Products, Inc.

Best Regards,

Philip Hughes, CIO
Fulton County Hospital