



## Philips Dictation Systems

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**Dr. Arden M. Beachy, M.D., Lakewood Health System, paves the way to an electronic patient record with the new Digital Pocket Memo® 9450 with Voice Commands.**



### The Challenge

Like many medical institutions across the US today, Lakewood Health System in Staples, Minnesota is moving toward the electronic medical record. Although the benefits of an EPR (electronic patient record) are numerous, many questions must be answered before implementation can take place. One important question is: Can and should the patient identifier (MRN) be captured at the time of dictation creation? If the system is a call-in digital dictation system, the answer is easy. Telephone touch-tone pads allow for physicians to enter in the patient identifier. However, if the physician uses portable recorders, entering the patient identifier is limited to barcode scanning (via Philips optional DPM barcode scanner 9284) – that is, until Philips developed the Digital Pocket Memo® 9450 with Voice Commands.

Enter Dr. Arden Beachy, M.D., a physician who sees patients in the busy emergency room and clinic at Lakewood Health System. Dr. Beachy was eager to have an opportunity to be one of the first physicians to give the new Digital Pocket Memo 9450 a try. He thought that if this new technology would allow him to speak the patient identifier at the beginning of each dictation, it would save time entering patient information.

### The Solution

After taking the Digital Pocket Memo 9450 through its paces for a two-week period, Dr. Beachy stated that he found the 9450 very easy to use, particularly because he was able to easily set up his unit to require a voice command to enter the patient demographic information of his choice. Dr. Beachy stated that “having the 9450 prompt for certain information such as a work type, patient ID or a medical record number is helpful because doctors can often forget to enter the work type, or get confused about what work type they entered for the current dictation.” At first Dr. Beachy said that it seemed like an extra step but after using it, he found it easier for the 9450 to prompt him for the information. “The unit simply asks me for the information and I just say the work type, such as “physical,” for example. Once it’s entered, any confusion is eliminated about what work type I’m working on,” said Dr. Beachy.



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### Benefits

Dr. Beachy also cited additional benefits of using the Digital Pocket Memo 9450:

- “Our hospital administrator can now standardize what information needs to be included with every dictation -- such as hospital location or physician ID.”
- “Locating dictations later is simplified because they can be retrieved simply by searching by any of the demographic identifiers and the file comes right up. It really saves the transcriptionist’s time in locating files and there is no guesswork in trying to remember on what day a file was dictated – and my files are retrieved instantly.”
- “Training the 9450 voice commands was easy and quick. I had to say each number twice, and then when I dictated, the 9450 recognized the numbers. It’s so easy and effortless; I don’t even notice the difference because on each dictation, the unit asks you for each piece of information.

In summing up his experience with the new Digital Pocket Memo 9450, Dr. Beachy stated, “Philips did a great job in creating a unit that is simple and easy to use. This handheld walks you through the information flow. The information is easy to input, there are no lost dictations, and the timing is perfect because our institution is converting to electronic medical records.”

For more information, visit or contact:

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